

ICT PROGRAMME APPROVALS (REVENUES AND BENEFITS SYSTEM) - RISK MATRIX – ANNEX A

Issue/Risk	Consequences if allowed to happen	Likelihood	Impact	Mitigation	Mitigated Likelihood	Mitigated Impact
Current supplier gives Council short notice of intention to withdraw the current system	Potentially rushed implementation and significant financial cost, potential for disruption to service delivery	4	D	Implement new system within acceptable implementation times.	2	A
Failure to implement an alternative Revenues and Benefits system reduces potential to improve service delivery	Limited scope for service improvement, potential for additional cost	4	D	Implement new system and improve working methods to high performing Authorities.	2	B
Failure to implement an alternative Revenues and Benefits system reduces potential for reduction in service cost.	Resources wasted requiring savings/cuts in other services	4	D	Implement new system with advice from transformed services in other authorities	2	A
Failure to implement the suggested Revenues and Benefits system restricts the ability for joint working and benchmarking	Potential for savings and service improvements are lost, potential for inefficiency in service delivery	3	C	Implement system in line with all Neighbouring Authorities and compare service delivery options.	1	A

Score	Likelihood	Score	Impact
1	Very Low	A	Low
2	Not Likely	B	Minor
3	Likely	C	Medium
4	Very Likely	D	Major
5	Almost Certain	E	Disaster